



****ANNOUNCEMENT****

New Online Owner's Portal

Shaben and Associates is excited to launch our new software, Vantaca. This site will serve as an information and payment hub for your all your homeowner account needs. Please follow the attached Step-By-Step guide for registering and accessing your account at www.shabenandassociates.com

In your owner's portal, you will find features like:

- ✓ Convenient bill pay service
- ✓ An interactive communication tool between you and your Community Management Team
- ✓ The ability to send service requests
- ✓ The ability to submit architectural requests
- ✓ A place to easily respond to notices
- ✓ A platform through which to get current information about your community

You will notice that the look of the upcoming homeowner statement has changed. Account balances will be transferred into the new portal in Mid-September. The online payment site (Paylease/Zego) and the mailing address to mail your payments will remain the same. The advantage to registering and logging into the portal is there is a direct path to Paylease/Zego for quicker posting. Once logged into the portal there is no need to login to Paylease/Zego. You will be assigned a new account number; however, your old account number will be cross referenced in our system to your new account number. Please utilize your new account number in the future when accessing the portal. Please take time to register and look around to check out the available self-service features.

(Current account balances shall be transferred by Mid-September)

This does not take the place of your association website but allows you access to your homeowner account. Please let us know if you have any questions or concerns.